



## **Discrimination is Against the Law**

Lancaster NeuroScience & Spine Associates (LNSA), The Center for Spine Care (CSC) and The NeuroSpine Center (NSC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. LNSA, CSC & NSC do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Lancaster NeuroScience & Spine Associates (LNSA), The Center for Spine Care (CSC) and The NeuroSpine Center (NSC):

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need services, contact Stephanie Kurtz, Civil Rights Coordinator.

If you believe that LNSA, NSC or CSC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Stephanie Kurtz, Civil Rights Coordinator, at 1671 Crooked Oak Drive, Lancaster, PA 17601. (717) 569-5331 – phone or (717) 569-4210 – fax. You can file a grievance in person, by mail, or fax. If you need help filing a grievance, Stephanie Kurtz is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Compliant Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.